

**Opening Statement by Shared Services Canada
Official**

**Standing Committee on Government Operations and
Estimates**

**2019-20 Main Estimates and
2019-20 Departmental Plan**

June 12, 2019

Thank you Mr. Chair.

[Denis Bombardier, Chief Financial Officer]

I am very pleased to have the opportunity to appear before the Committee to discuss the 2019-20 Main Estimates and the Departmental Plan for Shared Services Canada.

As members of this Committee well-know, Shared Services Canada delivers a wide range of IT services to departments.

These services support the delivery of programs and services to Canadians.

And we have made important progress.

Over the last number of years, we have closed over 200 outdated, legacy data centres and opened 3 large

state-of-the-art ones that are more efficient, reliable, and secure.

These enterprise data centres provide our clients with modern IT infrastructure that improves the services and programs they deliver to Canadians.

The cloud service broker has become a central part of the Department work.

The Department has evaluated more than 200 requests for cloud services from more than 45 departments.

And just last month, Mr. Chair, we announced a renewed agreement with Microsoft Canada on a new suite of modern digital communications tools for the public service.

Through this agreement, Shared Services Canada will provide 400,000 federal public servants in over 100 departments with a suite of Office 365 tools that will

enable them to deliver services to Canadians that are timely and citizen-centred.

Let me now turn to the Shared Services Canada's Main Estimates.

Through these Main Estimates, Shared Services Canada is seeking \$1.9 billion in funding to continue providing modern, reliable, and secure IT infrastructure services to our partners and Canadians.

This includes:

- \$120 million to replace aging IT infrastructure;
- \$12 million to support the 2021 Census;
- \$10.3 million to support cyber security investments;
and

- \$1.6 million to support the Government of Canada in becoming a leading barrier-free employer, As the Canadian Accessibility Act requires, and hiring 5,000 persons with disabilities over the next 5 years.

The Accessibility, Accommodation and Adaptive Computer Technology Program assists employers to integrate employees with disabilities, injuries, or ergonomic requirement by providing access to systems, programs, information, computers and other resources.

This investment will be used to increase the capacity of the program to meet the growing demands for its Government-wide services.

Mr. Chair, as we move forward, we are putting a renewed focus on strengthening our IT infrastructure to ensure it is secure, reliable and responds to the needs of Canadians.

These investments and our ongoing initiatives will help improve the services we provide to departments and to Canadians.

Mr. Chair, Shared Services Canada is making great progress as it continues to evolve a modern and secure digital government service delivery model within an ever-changing IT landscape.

This concludes my opening statement.

Thank you Mr. Chair.